

# Draft Statement of Regional Priorities for Care Market Development



# Contents

Who we are...	3
What we do...	4
This document tells you...	5
Our vision	6
Our values and principles	7
Our priorities	10
The services we are looking at	15
Tell us what you think	17

# Who we are...



## What is the ADASS Market Shaping and Commissioning Network?

We are a group of people from councils in the East of England.

We work to make sure that:

- There are enough care services for people to choose from.
- Care services provide the support that people want.

This is called Market Shaping.



**ADASS** stands for  
Association of Directors  
of Adult Social Services

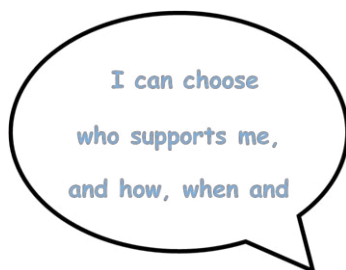
# What we do...



We want to hear from people who access care services and their families.

This might be because they:

- Have a physical disability.
- Have a learning disability.
- Are autistic.
- Have a mental illness.
- Are elderly.
- Have dementia.
- They misuse drugs.



We want to know what you think are the most important things we need to plan.

We will be contacting people during the summer 2021.

We will be working with Making It Real.

Making It Real contains statements that describe good person-centred care.

**I** Statements say what good care is if you are a person who accesses services.

**We** Statements say what people who work in services can do to make services person-centred.

Using the statements will help us find out what matters to people.

There is more information on the Think Local Act Personal [website](#).

# This document tells you...

- Our vision
- Our values and principles
- Our priorities  
The things we think are important for the future
- The services we are looking at

# Our vision

We are working with the vision that was written by Social Care Future. It was co-produced with people who use services.

## **It says:**

*'We all want to live in the place we call home, with the people and things that we love, in communities where we look out for each other, doing what matters to us.'*

We know that this is not always what happens.



# Our values and principles



## 1. The person is at the centre. Everyone is equal. Everyone is included.

### **This means:**

- Care must be right for the individual.
- Everyone must be treated fairly.
- Everyone is welcome and valued.



## 2. Wellbeing and independence

### **This means:**

- People should be able to live in their own home as long as possible.
- People should have family and friends and people who care about them.
- People should make their own decisions as much as possible.



### 3. Where you live matters. It is good that everyone is different. Trying new things.

#### **This means:**

- People should choose where they live and who they live with.
- People should choose who supports them.
- People should be able to choose their support from lots of options.
- It is important to try out new ideas.



### 4. Organisations working together. And working with people who access services.

#### **This means:**

- Everyone working together:
  - People who access care services
  - People in councils who arrange care
  - Care providers
  - People who work in housing
  - People who work in education
- Focusing on what matters to people so they can live the lives they want.





## 5. Organisations sharing information about how they work.

### **This means:**

People who work in services trusting each other. For example, they can share:

- How much they pay care providers.
- What their agreements with care providers say.
- How they keep people safe.



## 6. Knowing the facts. Quality. Outcomes. Value for money.

### **This means:**

- Sharing information so we can plan to take the right actions.
- Listening to what is important to people.
- Helping smaller providers and community groups to become care providers.
- Not wasting money.

# Our priorities

## The things that we think are important for the future



Priorities are the actions we need to take which are most important.

We have already started to work on some priorities.

Other priorities are new.



## 1. Regional Care Market Workforce

This means thinking about the people who work in care.

### **There are six actions:**

- Finding people to work in care.
- Treating them fairly.
- Having ways for them to move to different jobs in care.
- Telling society that it is good to work in care.
- Making sure people have the right skills and values.
- Employing people from different backgrounds and situations.



## 2. Regional Care Provider Management System

This is a computer system for local authorities.

### It helps them:

- Know where the home care, residential care, and nursing care are provided.
- See where there needs to be more of the right kind of care in a way that matters to people.



## 3. Share council information about the care market

This means sharing ideas about new ways to make sure the care market is working well for people.



## 4. Lobby national level

This means working with people from other regions.

We will share problems so we can work on them at national level.



## 5. Listening to people

We will hold some events to listen to:

- People who access services
- Their carers
- Care providers
- Community organisations



## 6. Regional approach to housing.

This means looking at new housing.

We will agree with people what matters to them.



## 7. Work on the care market so people feel they have a proper home.

This means learning about new ideas to try.

Sometimes people say that the place they live in does not feel like home.

We want this to change.



## 8. Regional care market commissioning

This means sharing information about the care market.

For example:

- How much different providers charge for care.
- Knowing when a provider is finding it hard to keep going.
- Thinking about how to involve the community and voluntary sector.



## 9. Regional buying team

This means all the councils working together to buy things.

They should be able to get a lower price because they are buying more things.

They will also look at how to pay the rent for council buildings and care homes.



## 10. Regional commissioning with the NHS

This means everyone working together in the new Integrated Care System. This includes:

- Councils
- NHS
- Community and Voluntary services
- People who access services



## 11. Co-produce a regional way of working together

This means working with people who access care and providers. We will decide how to work together.

# The services we are looking at



**This means all the different ways that people get the care they need in a local area.**

These are some examples:

## **Carers**

Family or friends supporting someone in the family home.

## **Care homes**

Lots of people living together. They have their own bedrooms but share living and dining rooms. They are supported by paid care workers.



## **Day opportunities**

People go to a place where they do activities during the day.

## **Direct payments**

This is when the local authority gives someone the money they need to buy their own support.

## **Domiciliary care**

Care workers visit people in their own home to give them the support they need.



## **Individual Service Funds**

The local authority pays a provider to support someone. The provider can only spend the money on that person. The person is in control of their support.

## **Interim care**

The council sends care workers to support someone for a short time. This could be when someone has been in hospital and needs support while they get better.

## **Micro-providers**

A very small organisation working with a few people.



## **Nursing homes**

Care homes that employ nurses.

## **Personal budget**

The money that one person has to pay for their care.

## **Technology Enabled Care Services**

People using technology to help them.  
For example:

- alarms for when people fall or have epilepsy
- heating controls
- mobile phone apps



# Tell us what you think

We want to hear your thoughts about what matters to you.

This is important so you can live the life you want to by getting the right care and support.

The network would like to know:

- what matters to you
- what helps you live the life you want to as independently as possible
- what you think about the 'Draft Regional Priorities'

## Attend a workshop

We would like to invite you to attend a workshop that will support you to tell us what matters to you, and what you think about this report.

Please register in advance by clicking on the link for the session you want to attend:

10 August, 1–3pm **OR** 10 August, 6–8pm

After registering, you will receive a confirmation email containing information about joining the meeting.

## Complete a survey

If you can't come to the workshop, click [here](#) to access a short online survey so you can tell us your thoughts in writing.

The survey will be available until **30 September 2021**.

If you have any questions about the workshops or survey, or need any support to register for the workshops or complete the survey then please email [cat@curatorsofchange.com](mailto:cat@curatorsofchange.com)

