



Changing Lives through ISFs

Claire Gleeson & Chris Watson

agenda for the session

10am - Introductions: Natasha, Claire & Chris

10.10am - Overview of KeyRing & ISF journey incl Q&A - Claire

11.00am - Break

11.15am - Discussions in break out rooms – Chris

11.55am - Summary & close - Natasha



POP QUIZ

Q1 - Approximately how many people per year do KeyRing support?

- A) <750
- B) 751-1500
- C) 1501-2000
- D) >2000

Q2 - What's KeyRing's annual turnover?

- A) £3.8 million
- B) £6.5 million
- C) £10.4 million
- D) £14 million

Q3 - We support a lot of different people in lots of different ways. Which 3 from the list below do we not offer?

- A) Domiciliary care
- B) Community support
- C) Move on from higher cost services
- D) 24 hour sleep-in support
- E) Crisis support
- F) Day opportunities
- G) Employment
- H) CQC registered support
- I) Older people
- J) MH support
- K) People who are neurodivergent
- L) Multiple complex needs



England

and Wales

Community support





Sharing my
Skills



Flexible support



EXAMPLES OF COMMUNITY SUPPORT

**OLDER PEOPLE
CHAIN REACTION &
HOSPITAL - HOME**

**HELP WHEN YOU NEED
IT**

Short term support

**KONNECT -
POOLED BUDGETS**

**ANCORA
HELP THROUGH CRISIS**

**EMPLOYMENT
INITIATIVES**

**CRIMINAL JUSTICE
INFLUENCING POLICY
& PRACTICE**

SELF ADVOCACY

Steven & Richard



<https://vimeo.com/691454009>

Brokering



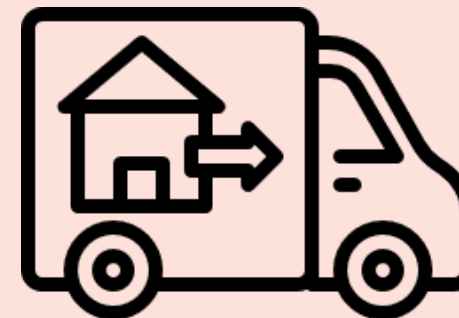
Community activities



Friendships



EMPLOYMENT



Moving house



HEALTH &
WELLBEING



LEARNING NEW
SKILLS

BENEFITS OF KEYRING



FOR HOUSING



*FOR
COMMUNITIES*



*FOR PEOPLE
WE SUPPORT*



*FOR
REFERRERS*



FOR HEALTH



*FOR
COMMISSIONERS*

Peter's Story



<https://vimeo.com/696051659/e5c8dde7b9>

How we are funded

**Block
contracts**

**Spot
Purchasing**

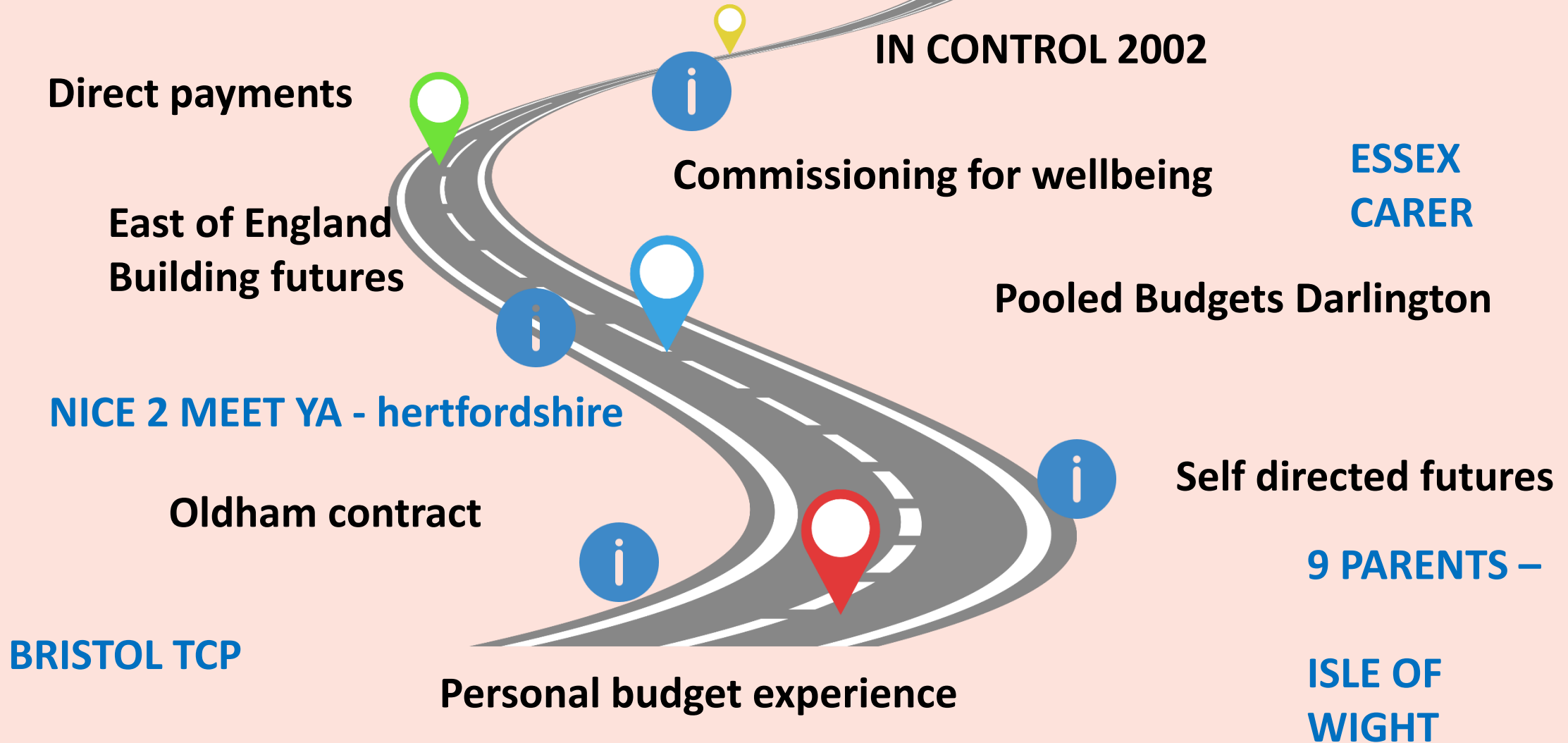
**Grant
funding**

**Self-
Funders**

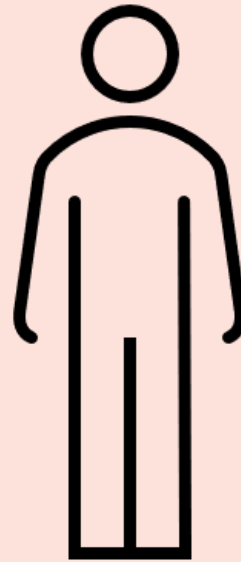
**Direct
Payment
s**

ISFs

Personal Budgets Journey



ISFs – A Co-produced approach



KeyRing
... We're Life Changing

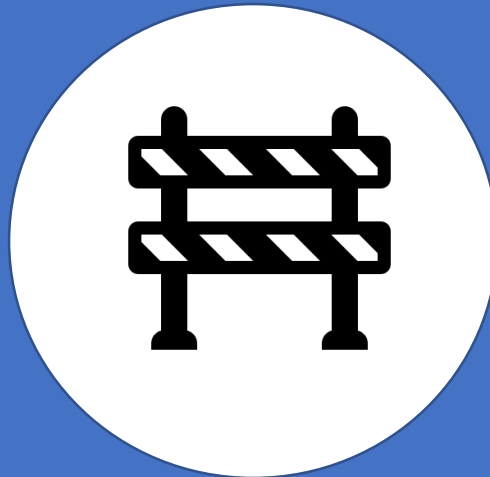
ANY QUESTIONS



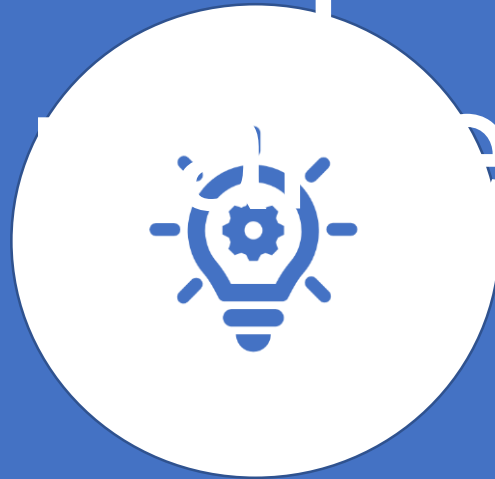
break



What are the barriers to creating a personalised market?



How can we create the right
conditions when
To create a personalised
et?



Next steps



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