

Working together for Change

Working Together for Change is a best practice method for using person centred information in aggregate form to drive strategic decision making. It is designed to be able to be used by both commissioners and providers.



Working Together for Change offers a practical and proven methodology for meeting key CQC assessment framework requirements. It enables people to come together and drive the quality of a local offer collaboratively based on a solid understanding of the experiences of people who access care and support services.

The process has a tried and tested 8 stage process and is designed to be flexible to adapt to local needs and can be delivered in person or virtually. It offers a practical, engaging and safe space to explore the gap between what services currently offer and people's own priorities - what matters most to them.

Coproduction works on two levels. Firstly from gathering person centred data from a broad cross section of people. Secondly from bringing a mixed group of people together, including people with lived experience, to work and facilitate alongside commissioners and providers during 2 days of workshops to understand the data and decide how best to use it to make impactful change.

An important part of the process is ensuring there is ongoing meaningful local coproduction following the workshops so that people with Lived Experience have a continuing role in implementation and review of planned change as well as opportunities for wider coproduction involvement.

Over the last year the Wtfc process has been extensively tested in the Eastern region, supporting projects in Central Bedfordshire, Essex, Hertfordshire and Southend, with the aim of adopting it as a core part of embedding coproduction within their local health and care systems.

Within the Eastern region there has also been the offer of an open learning environment to allow regional sites to share learning development through webinars, a developing online resource pack and an online Community of Practice.

