## International Recruitment East Resource Showcase Launch 25 July 2023 Phase 1

**Cultural & Pastoral Care in The New Era of International Recruitment** 



# Barriers- what the experienced problems are pertinent to each resource

- International Recruitment (IR) is often perceived as the golden ticket for the care sector
- Many providers focus on the candidates and getting them into the workplace but what about after?
- How do you deal with the different cultures? Pastoral care requirements? Potential language and understanding barriers
- The following barriers have been identified:
  - 1. Integrating candidates into the social care environment
  - 2. Experiencing the feeling of cultural shock
  - 3. Understanding of British Culture and how best to form working and professional relationships
  - 4. Effective communication
  - 5. Lack of understanding of UKVI guidance
  - 6. Struggling to adapt to the services change in culture



# About the resource what the offer is

#### A series of webinars:-

- That take you through the cultural and pastoral requirements for IR to ensure you can run a high-quality service
- Directed at providers, managers, senior leaders in the care environment, human resources (HR) personnel and international recruits

#### One to one support

- Each provider would be entitled to 30 minutes of one-to-one support and guidance regarding international recruitment
- Directed at managers / providers / key decision makers and implementors
- The session will be bespoke depending on the providers' needs and requirements



# Benefits of participating in this offer - key objective outcomes

- 1. Improving integration of international recruits into the social care working environment and its existing teams
- 1. Developing international recruits' knowledge of British culture so that they better interact with their colleagues and residents
- 2. Improving communication between all stakeholders
- 3. Ensuring United Kingdom Visa & Immigration (UKVI) guidance is followed so that both candidates and providers are protected
- 4. Increasing understanding of how to support your service through the cultural changes
- 5. Promoting and supporting ethical recruitment practices

### Happy Staff = Happy Residents = Happy Stakeholders



### **Key Dates for your Diary**

#### Webinar dates in 2023:

9 August @ 2pm - Culture Shock & Understanding British Culture

6 September @ 2pm – Pastoral Care Requirements

11 October @ 2pm – Adapting your Training & Induction

25 October @ 2pm – UK laws and regulations & UKVI - candidates & providers

7 November @ 2pm – Culture within a Care Service

To book onto any of our webinars or to book a one-to-one session, please fill in the form: <a href="https://forms.gle/gPdUgRPcc9AS48cLA">https://forms.gle/gPdUgRPcc9AS48cLA</a>



Contact us for more information: support@acsolutions.org.uk

