

# INDIVIDUAL SERVICE FUNDS

A provider perspective



WHERE ARE YOU IN YOUR  
JOURNEY?



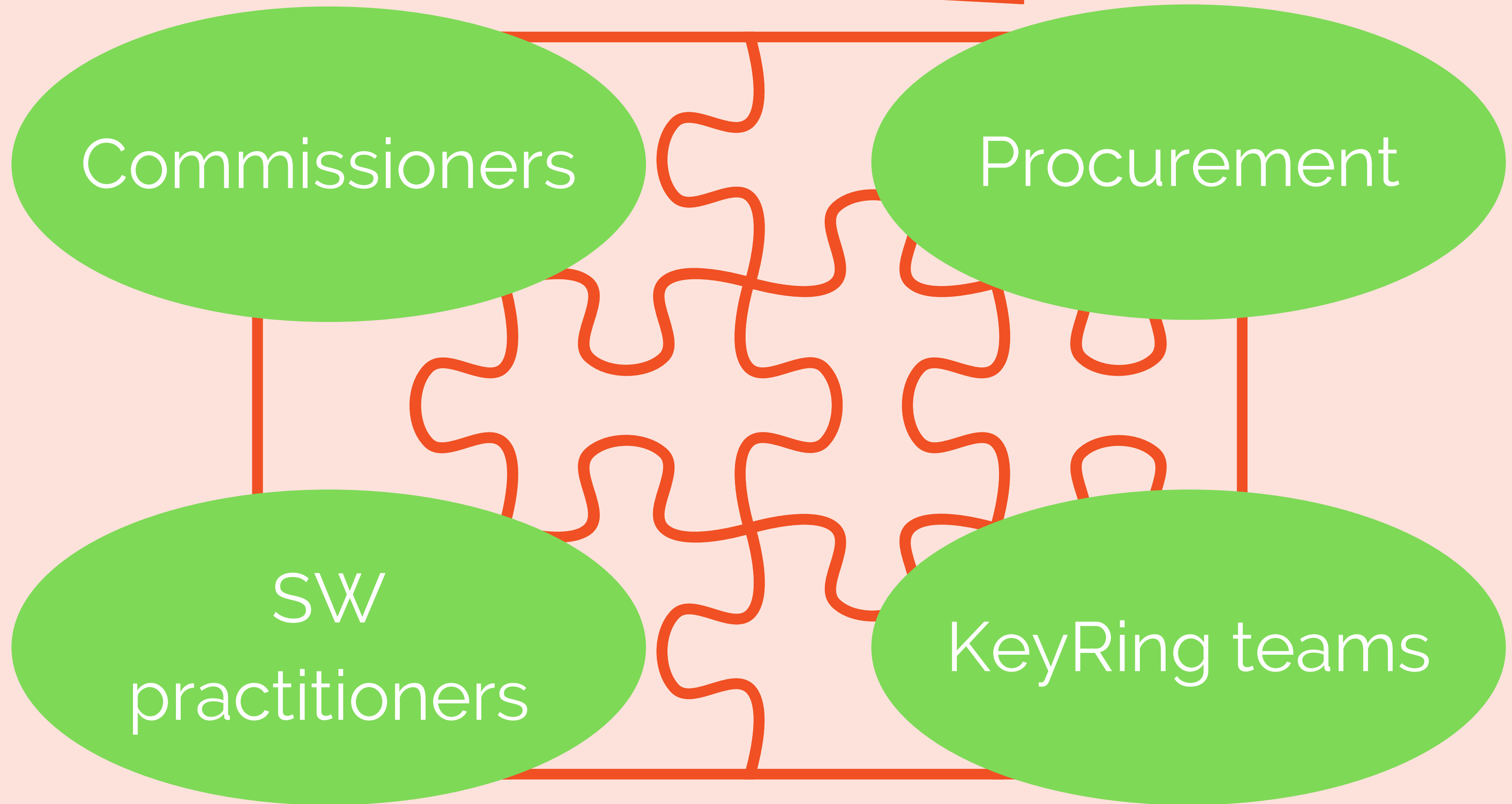
# IT ALL STARTED WITH A ...



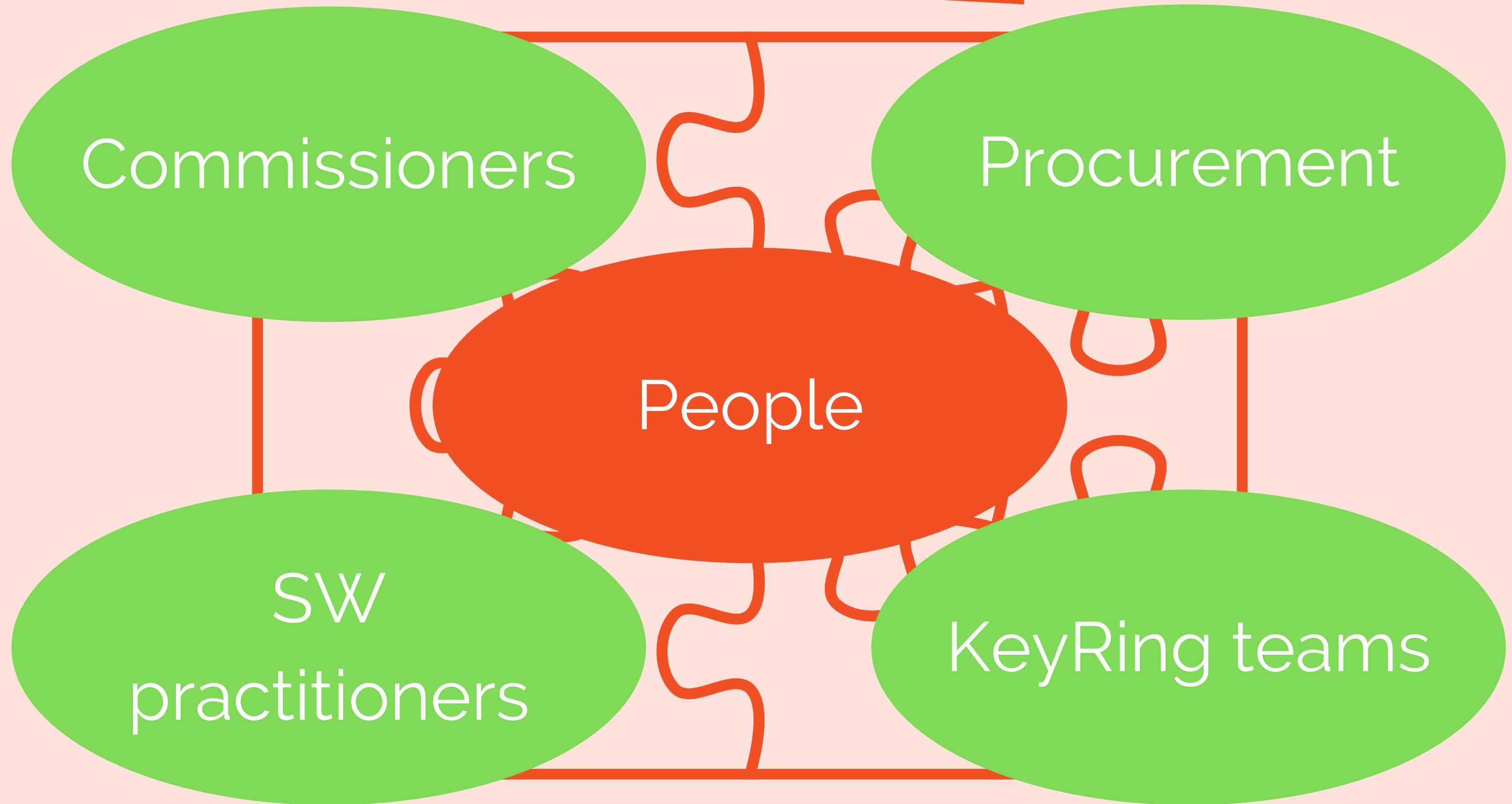
AND A LOT OF...



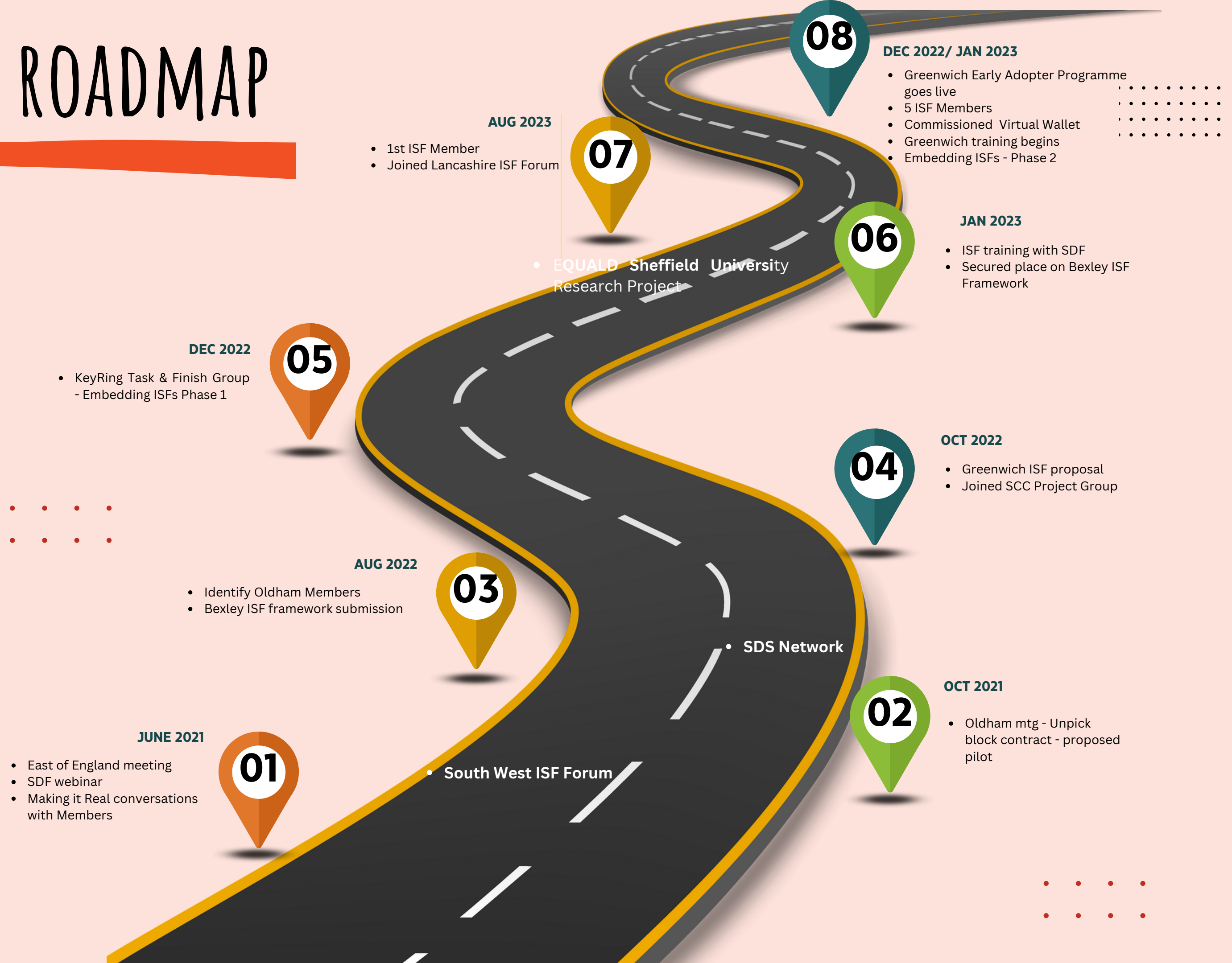
# ISFs ARE A JOINT ENDEAVOUR



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# THE ISF ROADMAP



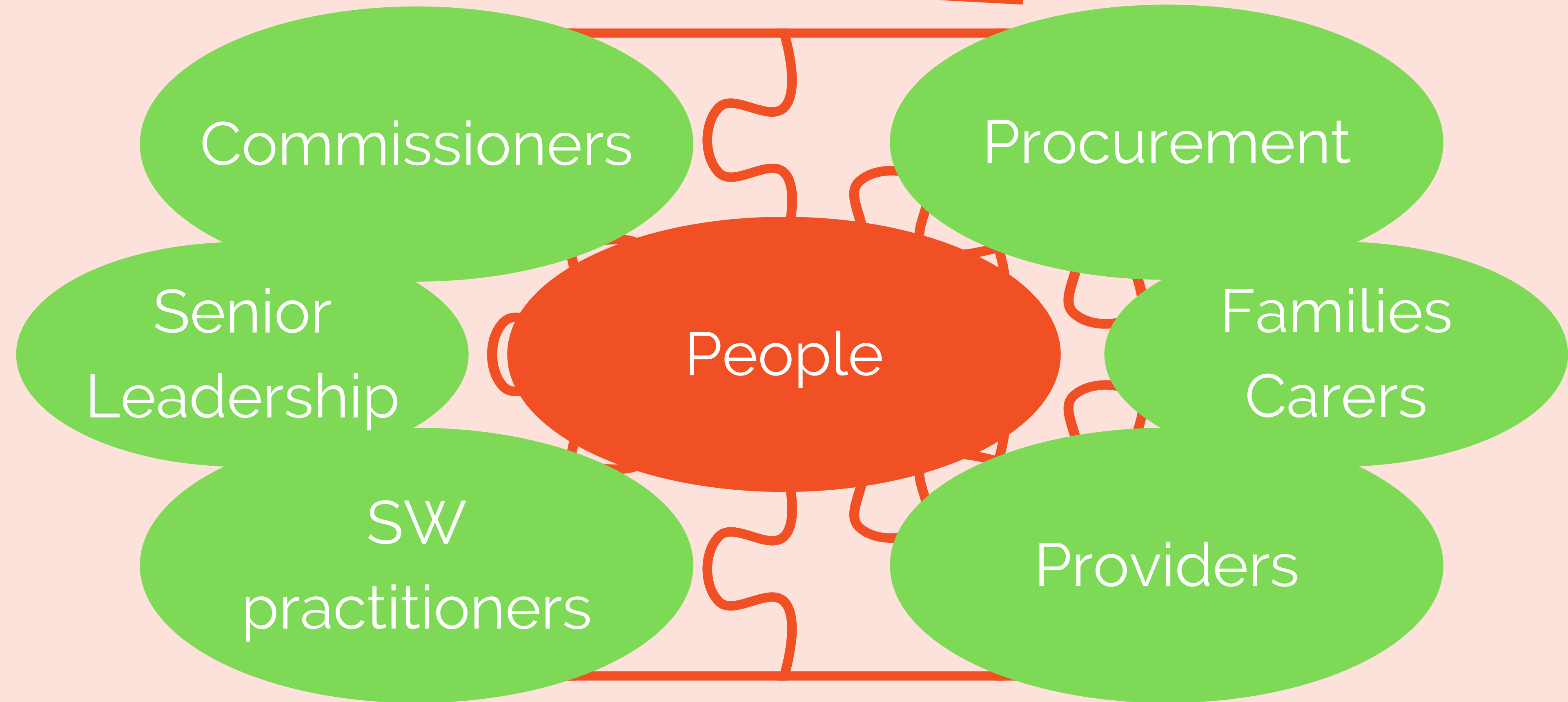


LESSONS WORTH  
SHARING





# ISFs ARE A JOINT ENDEAVOUR - COPRODUCTION



# CUT THE RED TAPE

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- Use your systems and process to get you where you want to be
- If they don't work .... evolve them

# KEYRING LEARNING - TOP TIPS 1



- Involve your providers
- Identify ISF Champions
- Talk to others
- Provide accessible info, use plain language
- Test and learn, then scale up

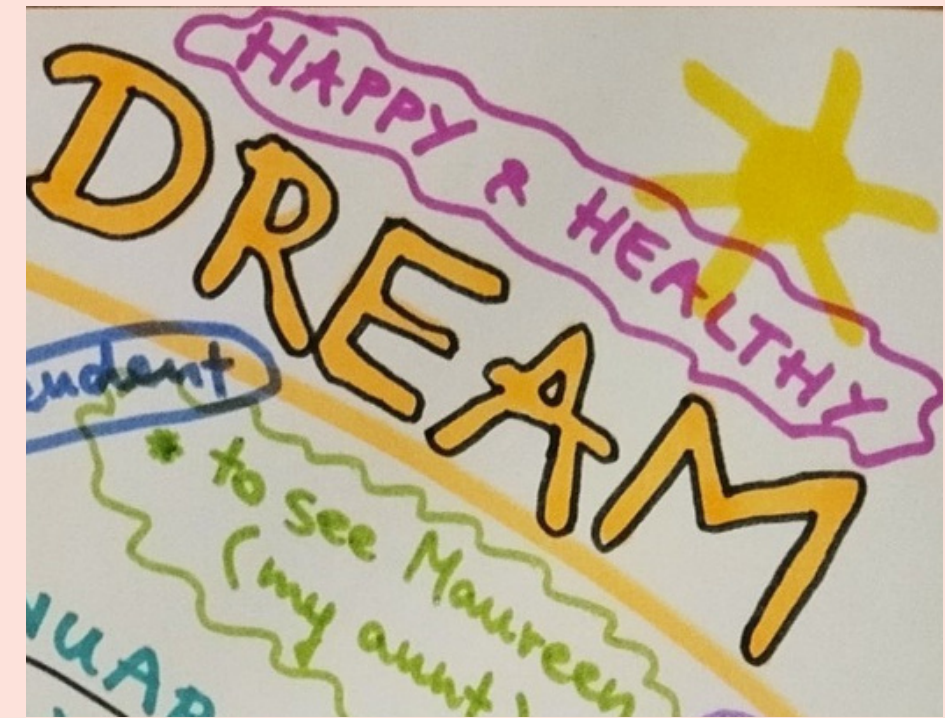


# KEYRING LEARNING - TOP TIPS 2



- Don't rush co-production or roll out
- Check the skill set - are providers thinking innovatively?
- Work with proactive providers
- Be human - tell stories of the difference
- Communities of Practice

# OUTCOMES & WHY ISFS WORK FOR US



- It builds on who we are
  - Connection
  - Choice
  - Flexibility (of resources and contracts)
- Virtual wallet finance system implemented
- Outcome monitoring
- Joint approaches with LAs and providers
- Embraced by KeyRing Members and staff



# WHAT PEOPLE SAY

I have got  
Brain in Hand

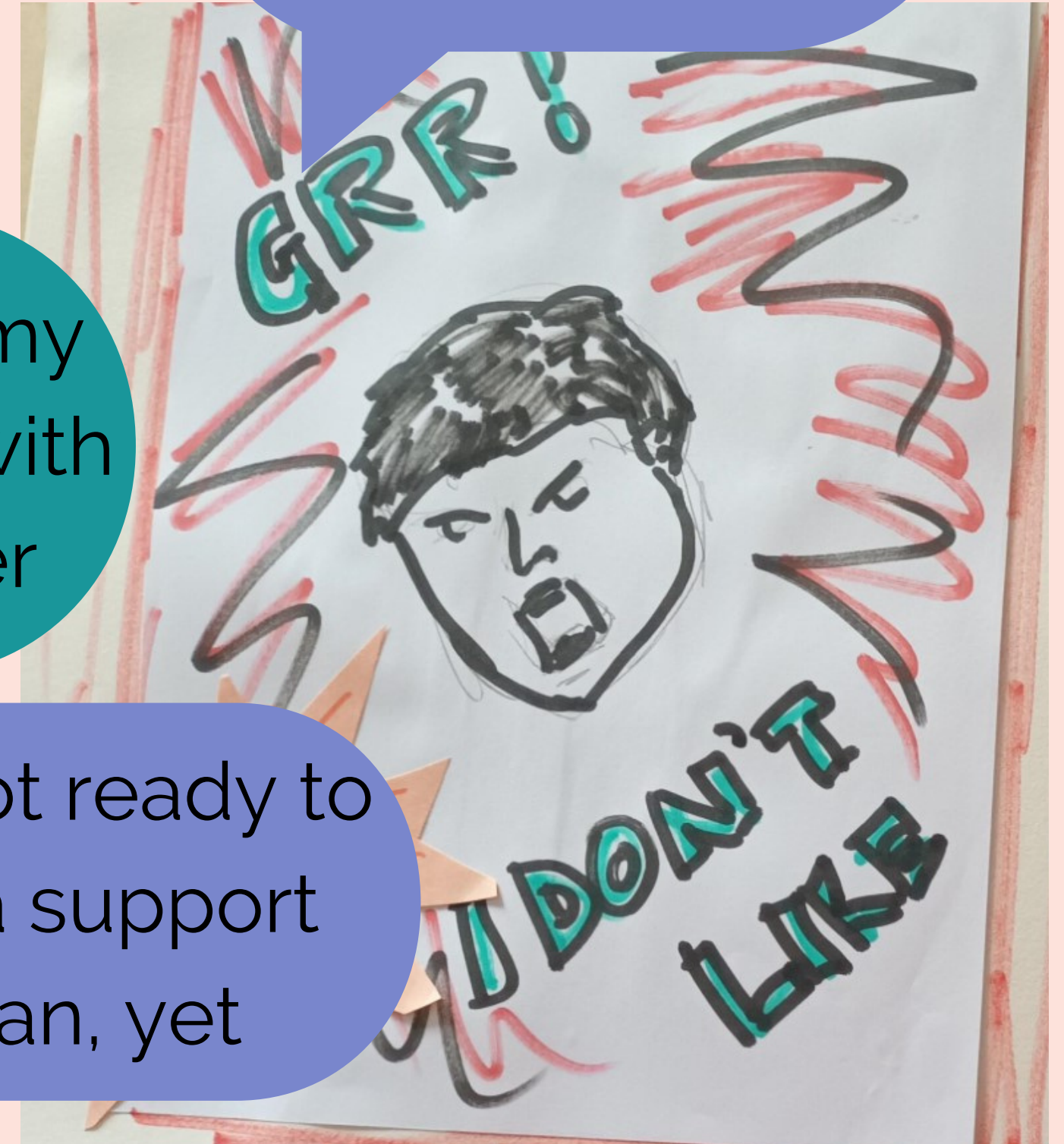
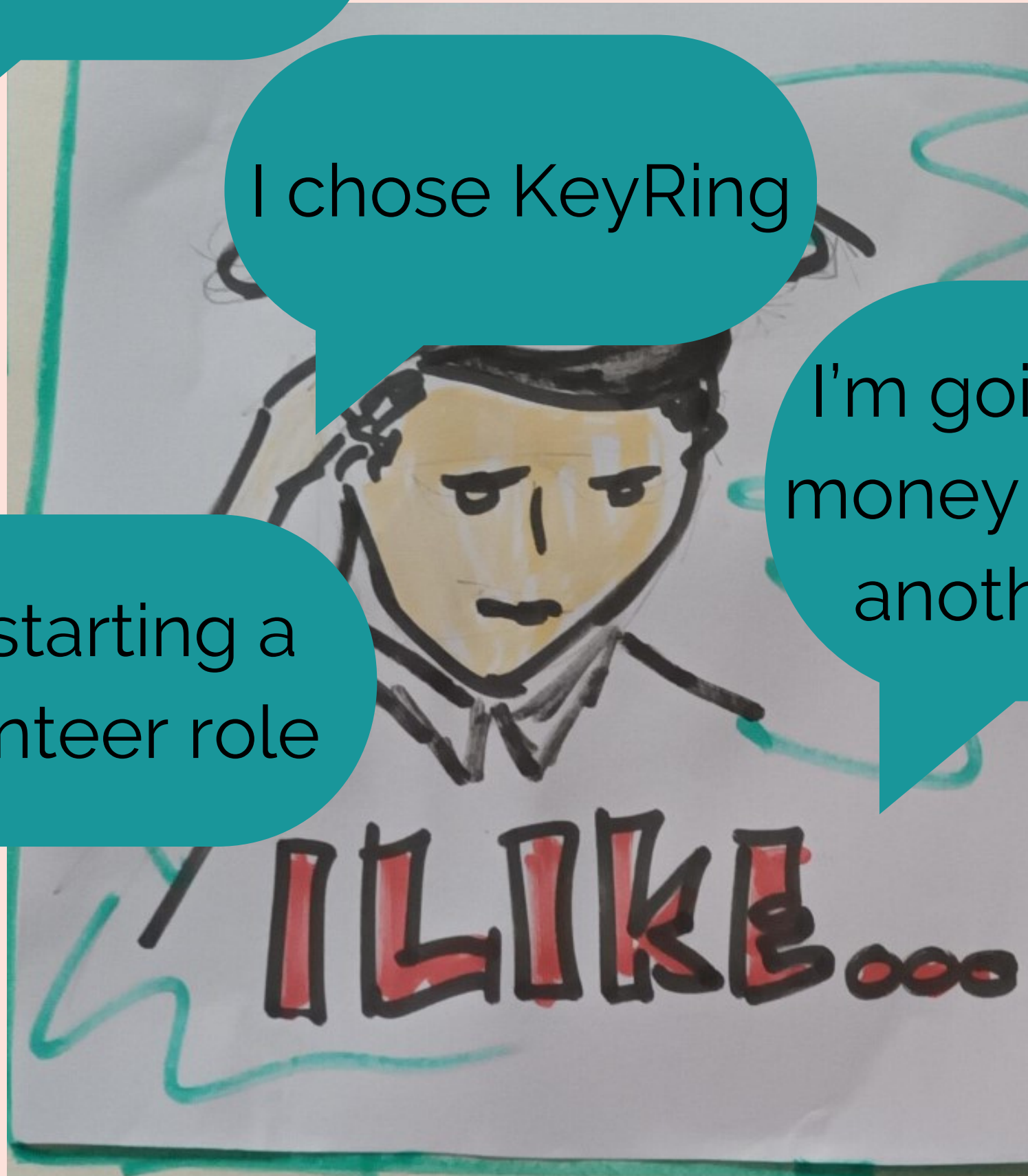
I don't understand  
how the funding  
works

I chose KeyRing

I'm starting a  
volunteer role

I'm going to put my  
money together with  
another Member

I'm not ready to  
do a support  
plan, yet





ALWAYS HAPPY TO  
CHAT

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